

Appendix 1

Clean and Green Review Workshop

Present - Councillors Riggs, Pourali, K. Dyson, Bowler and D. Birkinshaw. Carol Brady, Peter Mirfin, Jenny Lockwood and James Farrimond.

Purpose

The purpose of the workshop was to consider the current Clean and Green priority outcomes and consider whether current commissions have delivered against the outcomes set. Furthermore the workshop was to discuss if the outcomes remained valid going forward, with suggestions of what elements of service delivery Members would wish to keep, what they would like to amend and what they would like to discard.

Background

The Area Council Manager introduced the session, reminding Members of the Clean and Green Priority Outcomes agreed by the Area Council, and of the two distinct areas of concern.

Members were reminded of the current contracts in place:- the new Private Tenant Support Service (£32k per annum); the new Fly-tipping Enforcement and Education Service (£32k per annum); the Environment Enforcement Service (cost varies due to FPN recharges); and the Service Creating a Cleaner and Greener Environment in Partnership With Local People (£85k per annum)

Review of current services

Members were reminded that performance of each service had been considered as part of contract management and was at least satisfactory if not better. However, it was suggested a review of the delivery against overall clean and green priority outcomes, and the outcomes set for the commission, would be useful. In addition Members were asked to consider what had gone well, and what had not gone so well.

TWIGGS

The following areas have either been done well as part of the existing contract or as added value to the contract:

Impact seen wherever they have engaged, responsive, visible, huge amount of litter cleared, Twiggs brand seen as positive, schools and young people have been engaged, positive impact of skills development programme, equitable service with a day spent in each ward.

Members would want to ensure that all the above are reflected in the revised service specification for a clean and green service post 31st March 2019.

The following areas are those identified as requiring further attention:

Reliance on the service by volunteers – would they still volunteer without the support of a Provider? Sustainability of groups assisted could be improved, numbers of plots adopted could be higher, still some concern about possible overlap with core services, unsure what impact the engagement with schools has, expectations of what the service can achieve needs to be managed.

Members would want to ensure that more focus is given to these areas of work in the revised specification for a clean and green service post 31st March 2019.

KINGDOM

The following areas have either been done well as part of the existing contract or as added value to the contract:

Smallish net cost, some residents aware and therefore report issues which have been responded to, relevant targets for patrolling hours have been met, witness statements provided.

The following areas are those identified as requiring further attention

Issues with the behaviour of officers, unsure of the impact on behaviour and whether enforcement is a deterrent, unclear whether visual cleanliness has improved.

Outcome of the Review

- Members felt that the Clean and Green priority outcomes were still valid and did not require any further change.
- It was recommended that: **a further Service Creating a Cleaner and Greener Environment in Partnership with Local People be procured, but that this has an increased focus on ensuring groups are supported to be sustainable in the longer term.**
- **A consensus on Environmental Enforcement could not be achieved;** whilst some Members felt it important to maintain an enforcement presence as a deterrent, others felt that enforcement itself did not greatly improve the environment or impact on the behaviour of residents.

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Clean & Green Priority Outcomes

- * Create a cleaner and greener environment
- * Improve the overall environmental appearance of the 5 wards that make up the Central Council area.
- * Increase involvement of local people in sustaining their own neighbourhoods and inspire people to Love Where They Live.

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Current/new contracts/SLA's

- * **New** Private tenant support service – SLA with SNS
- * **New** Fly-tipping Enforcement and Education Service – SLA with SNS
- * Kingdom Security Ltd – Environmental Enforcement
- * Twiggs Grounds Maintenance

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Review of Services

- * Achievement of targets
- * Achievement towards outcomes

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Achievements of targets – Twiggs

	2016/17	2017/18	Totals
Twiggs supported events/activities	30	36	66
Twiggs led social action events/activities	27	43	70
Added value pieces of work	849	643	1492
New adult volunteers engaged	118	74	192
New young people volunteers engaged	127	49	176
Black bags of litter waste collected	1350	1802	3152
FT jobs created	3	-	3
Apprentices recruited and deployed	1	1	2
Work experience placements undertaken	6	7	13
% local spend	95%	95%	95%

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Achievements towards outcomes – Twiggs

- * To what extent do you feel the Twiggs contract has delivered against each outcome?
- * Any evidence of this?
- * What has gone well?
- * What has gone not so well?

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Kingdom – Outputs & Costings

	FPN Littering	FPN Dog fouling	FPN parking	Total	Central	Dodworth	Kingstone	Stairfoot	Worsbrough
1 st April 2016 – 31 st March 2018	880	50	37	967	410	91	135	181	150
1 st April 2018 – 31 st March 2018	641	35	29	705	268	43	158	114	122
Totals for 2 year period	1521	85	66	1672	678	134	293	295	272

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Income and expenditure: 1st April 2016 – 31st March 2018

	Income	Expenditure	Net cost of service
2016/17	£43,949.00 (£41,927 FPN's & £2,022 – PCN's)	£50,067 (£42,000 – Kingdom and £8,067 SLA)	£6,118
2017/18	£27,955 (FPN's only & no PCN income credited)	£51,132 (£42,000 – Kingdom and £9,132 SLA)	£23,177

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Achievements towards outcomes - Kingdom

- * To what extent do you feel the Kingdom contract has delivered against each outcome?
- * Any evidence of this?
- * What has gone well?
- * What has gone not so well?

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- * Are these the right outcomes for any future Clean & Green service? If no, what else would you want to include?
- * What would you want to keep/continue delivering as part of any new Clean & Green contract.
- * What would you want to stop delivering as part of any new service.
- * Can you identify anything additional that you would want a provider to do as part of a new contract, to better achieve the agreed outcomes.

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Next Steps

- * Findings of workshop and recommendations to go to Central Area Council meeting – 3rd September 2018.
- * Additional meeting in October to agree Clean & Green specification and procurement strategy.
- * Advertise on YOR tender and procure service – mid October 2018.
- * New service to start – **1st April 2019.**